



WARRANTY POLICY

RJ Sports warrants its products to be free of manufacturing defects in materials and workmanship for a period of one year, from the date of the original purchase at retail. We will repair or replace products **at our option**. **This warranty does not cover damage caused by normal use, wear and tear, sun fading, accident or improper use. RJ Sports is the sole judge of any claim or warranty.**

1 Year Limited Warranty on RJ Golf products.

A Return Authorization number (RA) must be obtained from RJ Sports Customer Service prior to returning any merchandise. E-mailed photos may be used in the defective review process, to possibly alleviate the cost of return freight. Our Customer Service department can be reached Monday through Friday from 7:30 a.m. to 5:30 p.m. PST. Phone: **800-336-3588** Replacement products may possibly be shipped without returning original defects. Items returned without proper authorization are subject to refusal or significant delay in processing the request. Authorized On-Line Accounts are considered Business to Business. Any third-party Warranty is cancelled. RJ Sports will not be responsible for any of these claims. Drop Ship Orders to Residential – must contact your Store directly. **RJ Sports has the right to request Customer Receipt of Purchase from date of original Retail Sale.**

This warranty is valid only on the RJ Golf products. All products are to be returned Freight Pre-Paid. RJ Sports will credit only the initial freight charges back to the account or issue a return label once the product is deemed defective. RJ Sports will not pay for products to be shipped via overnight delivery, 2 – Day air delivery, 3 – Day select delivery. RJ Sports will pay standard ground delivery only to business to business not residential locations. Any Residential drop ship order must be directed to your location for warranty.

Warranty - Returns

We will repair or replace any item that has a manufacturing defect.

*Manufacturer defects include: broken zippers, torn seams, irregular tubes, twisted dividers, sewing errors, etc.

Fading of Material Dye must be claimed within 3 months from retail purchase to be considered a defect.

Any normal wear and tear or discoloration, or abuse - is not covered under this Warranty.

If a shipment is received short or damaged, you must call Customer Service within 48 hours of receipt of shipment, so a claim can be filed.

We will contact the Customer/Account and offer the following, if the product is not repairable:

- 1. Re-Ship the same Style Product or Similar Style.**
- 2. Credit the Account for the Original Wholesale.**

Please take care to pack return items carefully, to ensure that no damage will occur in shipping.

Modified or fabricated or customization items cannot be returned for credit.

RJ Sports disclaims all warranties for products that are purchased from sellers other than authorized retailers or distributors.

RJ Sports has the right to return a returned item, if it is determined not related to a manufacturing defect.

RJ Sports
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